

Welcome!

Welcome to the Holman Fleet Management Program!

The University of Tennessee in Knoxville has collaborated with Holman to support your UT vehicle Roadside Assistance needs.

1. For roadside assistance (during office hours), please call Fleet Mgmt at 865.974.2134 for service recommendations.
2. **For roadside assistance (outside of office hours), please call the 24/7 vanity line at 1.866.274.1023. Choose option 1 (roadside), and then option 1 (light duty vehicle)**

Be prepared to provide to Holman:

1. **Client ID – 5ED0** (zero not “o”)
2. **Five digit UT # - Ex. “00354” or “03271”** located on windshield
3. **If a tow is required, please be prepared to provide an address to a local dealership or repair shop for the tow. If you are within 20 miles of campus, please direct the tow to 1201 UT Drive.**

Holman Roadside will pay for the cost of roadside issues – no payments out of pocket are required.

Holman

WHAT’S INCLUDED:

- Roadside assistance

SELF-SERVICE:

- **EMERGENCY ROADSIDE SERVICE**

You can request emergency roadside assistance 24/7 via the Holman Driver Insights app, including:

- Towing
- Tire change
- Fuel delivery
- Jump start
- Lock-out assistance

If your vehicle is under warranty, Holman will connect you with the manufacturer’s complimentary roadside provider. If your vehicle is beyond its warranty, Holman will arrange a tow on your behalf.